700 Cranberry Woods Drive Cranberry Township, PA 16066 • Phone 412-963-6200 •

Dear Valued Supplier,

This letter is to inform you of Giant Eagle's Recall and Market Withdrawal Process. As part of our commitment to our customers, Giant Eagle relies on our vendors to notify us if the safety or quality of the products they provide have been compromised. Giant Eagle requires immediate notification in the event of a market withdrawal or recall of any product supplied by a vendor. It is crucial that the notification include all applicable UPC information and disposition instructions. This notification would consist of standard methods used during business hours (phone or email); plus, during nonbusiness hours, use of the following toll-free hotline to Giant Eagle's recall coordinators: 1-888-235-4052 or Grp_product_recall_support@gianteagle.com. In addition, Giant Eagle expects vendors to provide the information required to perform a complete risk analysis in a timely manner. This can include, but is not limited to, batch records, certificates of analysis, raw material and packaging information and third party test results.

Giant Eagle reserves the right to charge the supplier a fee, as shown on the attached fee schedule, to cover the cost of the labor and disposal associated with the recall/withdrawal. This fee would be over and above the current acquisition cost of the product(s) in question. Unless otherwise agreed upon, Giant Eagle may dispose of products if disposition instructions are not provided.

The Vendor will be responsible for product credit, the aforementioned fee, and other itemized costs. If the market withdrawal or recall is performed based on findings of Giant Eagle, the same requirements and fees shall apply. We look forward to working with you. Our partnership is a valued relationship that contributes to our mutual success. Please feel free to contact us with any questions or concerns that you have.

Giant Eagle Product Recall Team
Grp_product_recall_support@gianteagle.com
1-888-235-4052

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RECALL FEE SCHEDULE

Giant Eagle reserves the right to charge the Supplier Partner a fee, to cover all costs associated with the recall/withdrawal. In addition, the Supplier Partner will be required to communicate disposition instructions to Giant Eagle within 48 hours of Giant Eagle pulling product from shelf. Unless otherwise agreed, Giant Eagle may dispose of product if disposition instructions are not provided, and the Supplier Partner will be responsible for product credit, and all other costs, including but not limited to, labor and disposal fees.

If the market withdrawal or recall is performed based on findings of Giant Eagle, then all the aforementioned requirements and fees shall apply.

ALL GIANT EAGLE FEES INCLUDE BUT ARE NOT LIMITED TO, THE COMBINED TOTAL OF NOTIFICATION FEES, WITHDRAWAL AND/OR RECALL FEES, AND COST OF PRODUCT FEES. THESE FEES MAY VARY BASED ON INSTANCE, RE-OCCURRENCE AND GIANT EAGLE'S SPECIFIC MASTER SERVICES AGREEMENT AND/OR PRODUCT SUPPLY AGREEMENT AT GIANT EAGLE'S SOLE DISCRETION.

Customer Notification Fees:
To return financial responsibility to the Supplier Partner for the costs associated with customer notification of recalls or market withdrawals, Giant Eagle may implement the following fees at its sole discretion. Final charges will vary depending on the number of customers being notified.

	MINIMUM FEES
Calling Service Fee:	**$175.00 per Event***
Standard Calling Rate:	**$0.15 per minute airtime usage charge**
Standard Letter Mailing Rate:	**$1.00 per letter mailed**

Withdrawal / Recall Fees:
Giant Eagle may implement the following fees at its sole discretion. IN ADDITION TO THE MINIMUM PER EVENT FEES OUTLINED BELOW, SUPPLIER PARTNER MAY BE RESPONSIBLE FOR ALL OTHER COSTS AND FEES, INCLUDING TRAVEL EXPENSES FOR PLANT VISITS IN THE CASE OF SERIOUS QUALITY- OR HEALTH-IMPACTING RECALLS, FOR WHICH AN ITEMIZED LIST WILL BE PROVIDED. IF THE DISPOSAL INSTRUCTIONS REQUIRE GIANT EAGLE TO RETURN THE PRODUCT BACK THROUGH OUR WAREHOUSES FOR RETRIEVAL OR DESTRUCTION, AN ADDITIONAL MINIMUM $500 HANDLING CHARGE WILL APPLY, PLUS OTHER ITEMIZED COSTS, SHOULD THEY EXCEED $500.

Giant Eagle/ Market District Banner Stores
Giant Eagle Express, Get Go & Non-Banner Stores:

	MINIMUM FEES
Fee - Class I Recalls:	**$5000.00 per Event***
Fee - Class II and III Recalls:	**$4000.00 per Event***
Fee - Market Withdrawals:	**$4000.00 per Event***

Cost of Product: (to be added)

*Event is defined as a situation that requires Giant Eagle to issue a Recall/Market Withdrawal notification to the stores.